



# COMPANY PROFILE



# WELCOME TO OUR COMPANY

For over 35 years, we've been driving innovation with cutting-edge IT solutions that empower businesses and individuals to succeed. Our four divisions specialize in:

- ✔ **Business Applications & Digital Solutions:** Scalable ERP, HRMS, accounting, and custom software to accelerate digital transformation.
- ✔ **ICT Solutions & Services:** Managed IT, cloud, infrastructure, and cybersecurity solutions for secure, high-performing operations.
- ✔ **Technology Sales & IT Infrastructure:** End-to-end IT systems, networking, devices, and software to make businesses future-ready.
- ✔ **Family Computer Centre:** Professional IT education since 1988, training over 40,000 students through in-person and online programs.

**ABOUT US**



# OUR COMPANY VISION & MISSION

## VISION

To be the IT company most admired for its people, products, partnerships, and performance.

## MISSION

To deliver high-quality IT solutions that empower clients to thrive in a digital-first world, guided by excellence, reliability, and customer success.

# OUR MILESTONES

1988

Established  
as Qatar's IT  
training  
provider

1997

Expanded into  
IT retail and  
infrastructure  
solutions

2001

Launched  
Software Division,  
offering custom  
software and  
enterprise systems

2005

Achieved ISO  
certification

2010

Introduced  
Septa AgilePlus  
ERP & HRMS  
Suite

2025

Launched  
ERP Lite &  
Accounting  
Lite for SMEs

# BUSINESS APPLICATIONS & DIGITAL SOLUTIONS

We specialize in delivering advanced, scalable, and integrated business applications designed to accelerate digital transformation and enhance operational efficiency. Our solutions empower organizations to optimize processes, improve decision-making, and achieve sustainable growth.

## FLAGSHIP PRODUCTS

- ✔ **Septa AgilePlus ERP:** A comprehensive enterprise resource planning (ERP) platform designed to manage core business functions seamlessly. Key modules include: Financial Accounting, Accounts Receivables, Accounts Payables, Petty cash, Fixed Asset, Procurement & Inventory, sales, POS, Project Management, Property management, Facility management, Manufacturing & other industry specific modules.



- ✔ **Septa AgilePlus HRMS:** A fully integrated Human Resource Management System that simplifies and automates HR operations across the employee lifecycle. Key modules include: Employee management, Leave & attendance, Final settlement, Payroll, Job costing, Staff loans & deductions, Asset module, Performance appraisal, Recruitment, Time Attendance Integration, Notification & alerts, Employee Self Service Mobile App.
- ✔ **Septa AgilePlus HRMS Lite:** A scaled-down version of Septa AgilePlus HRMS, designed specifically for SME customers who need essential HR functionalities with simplified deployment and cost effective pricing
- ✔ **Septa AgilePlus Accounting:** A financial focused version of Septa AgilePlus ERP including Financial Accounting & Invoicing modules tailored for SME Customers who require streamline accounting operations with out full ERP complexity



## PROFESSIONAL SERVICES

- ✔ Business process optimization & digital transformation consulting.
- ✔ End-to-End Implementation, Consulting & Support for Septa AgilePlus product
- ✔ Cloud & SaaS deployment: on-premise, cloud, or subscription-based
- ✔ AI & Agentic Services: AI enabled business automation, predictive analysis Intelligent virtual assistance
- ✔ Custom Software Development, Web & Mobile Applications.
- ✔ API development & Third party System Integration
- ✔ Odoo ERP Implementation & support





# ICT SOLUTIONS & SERVICES

Family Computers delivers ICT and Managed Service solutions that keep businesses connected, protected, and performing at their best. Backed by leading global IT vendors, our certified experts design and manage secure IT environments that drive efficiency, reliability, and seamless digital transformation.

## INFRASTRUCTURE & CLOUD SOLUTIONS

Building resilient, scalable, high-performance infrastructure for future-ready enterprises.

- ✔ Data Centre Design & Deployment
- ✔ Enterprise LAN/WAN Architecture
- ✔ Cloud Solutions – Public, Private & Hybrid
- ✔ Unified Communications & IP Telephony
- ✔ Power Backup for Business Continuity



## MANAGED IT SERVICES

Managed services and IT support ensuring reliable operations and continuity.

- ✓ Annual Maintenance contracts (AMC)
- ✓ 24/7 SLA-based support & remote troubleshooting
- ✓ Proactive Monitoring & IMAC Services
- ✓ End-of-Life Device Support

## CYBERSECURITY & IT GOVERNANCE

Safeguarding critical data, systems and users through advanced security and compliance.

- ✓ Endpoint & Network Security, UTM's
- ✓ Security Monitoring & SIEM
- ✓ IT Auditing & Risk Management
- ✓ Data Protection, Backup & DR



# TECHNOLOGY SALES OR IT INFRASTRUCTURE

As a leading IT solutions provider, we specialize in delivering end-to-end technology services that empower businesses to achieve digital transformation. From IT infrastructure and networking to cloud, cybersecurity, and hardware solutions, we design and implement systems that make organizations more efficient, secure, and future-ready.

## OUR KEY OFFERING

- ✔ IT Infrastructure & End-User Devices
- ✔ Authorized Licensing & Subscriptions of leading global software brands
- ✔ Network Infrastructure & Security
- ✔ Workplace Peripherals & Auxiliary Devices



## End-to-End IT System Integration

- Complete IT Infrastructure Deployment
- Hardware & Software Synergy
- Secure Network Optimization
- Business-Specific Technology Deployment

# FAMILY COMPUTER CENTRE

Family Computer Centre (FCC) has trained over 40,000 students in Qatar, making us the country's leading IT training provider for professionals and organizations.



## Corporate Training

- ✓ Tailored programs for enterprise needs
- ✓ Delivered onsite or at FCC facilities
- ✓ Flexible schedules to suit employees



## Individual Training

- ✓ Scheduled batches at modern training labs
- ✓ Small class sizes (6–8 students)
- ✓ Hands-on learning with projects & simulations
- ✓ IT certifications across key technologies



# Looking for Expert IT Training?

## Decades of Experience

Pioneering IT Skills in Qatar Since 1988

## Expert Trainers

Certified professionals with real-world knowledge

## Hands-On Approach

Practical focus for skill development

## Flexible Options

Corporate or individual pathways

# OUR ESTEEMED PARTNERS

Trusted collaborators in every project



Building growth through strong partnerships



Driving excellence together



# OUR CLIENTS

Trusted by top brands across various sectors.

Partnered with organizations to deliver exceptional results.

Proudly serving clients who value quality and innovation.



# CONTACT INFORMATION

## BUSINESS APPLICATIONS & DIGITAL SOLUTIONS

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## FAMILY COMPUTER CENTRE

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 **WEBSITES**

[www.fccqatar.com](http://www.fccqatar.com)

[www.familycomputercentre.com](http://www.familycomputercentre.com)

